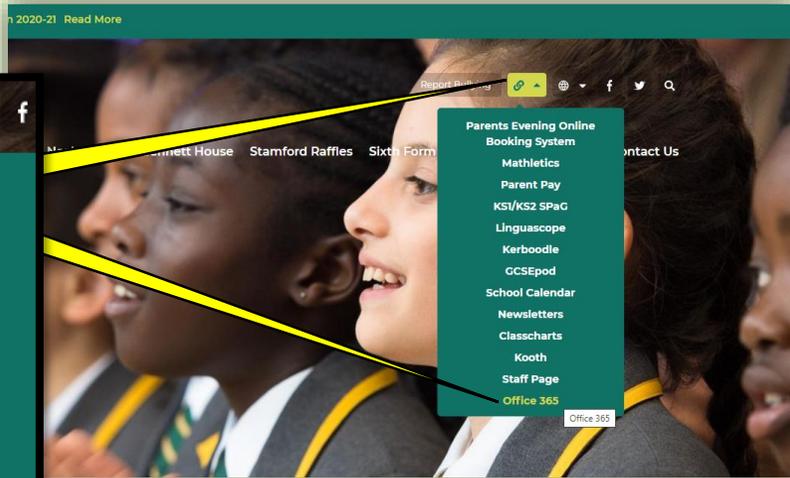
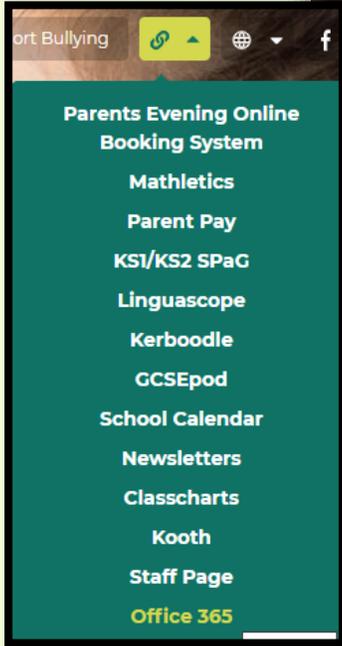




**USEFUL LINKS from the school website**  
You can access resources from the school website too.

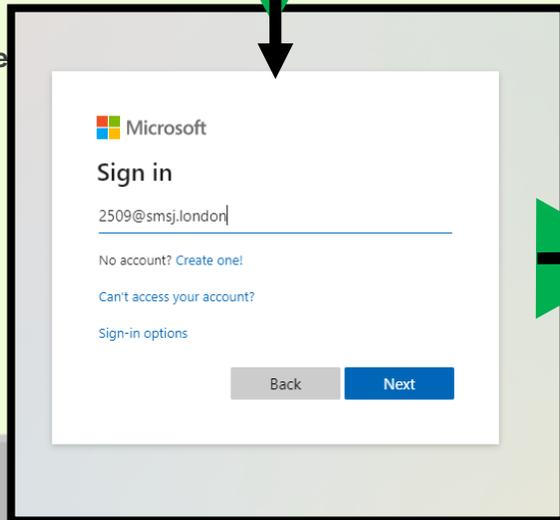
<https://www.office.com>

You will need to use 365 to access the school applications (Apps).



**STEP 1:** Look for the link icon.

Then on the drop down menu choose Office 365.

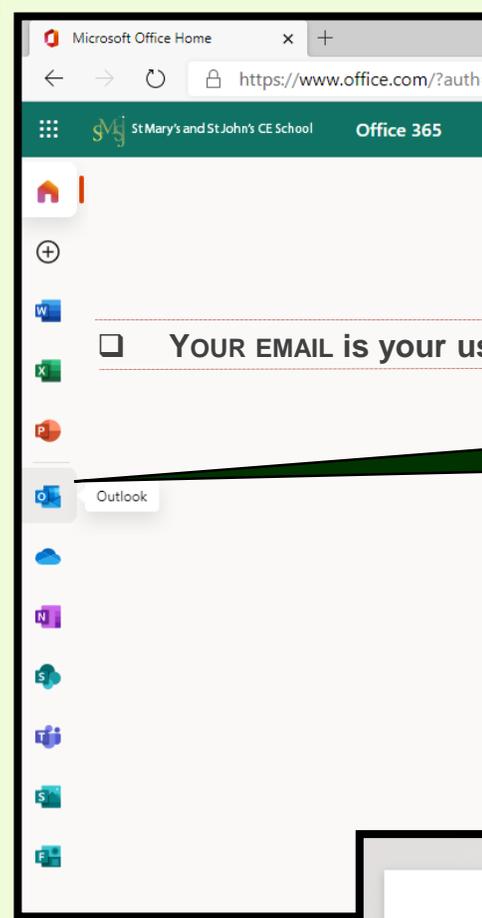
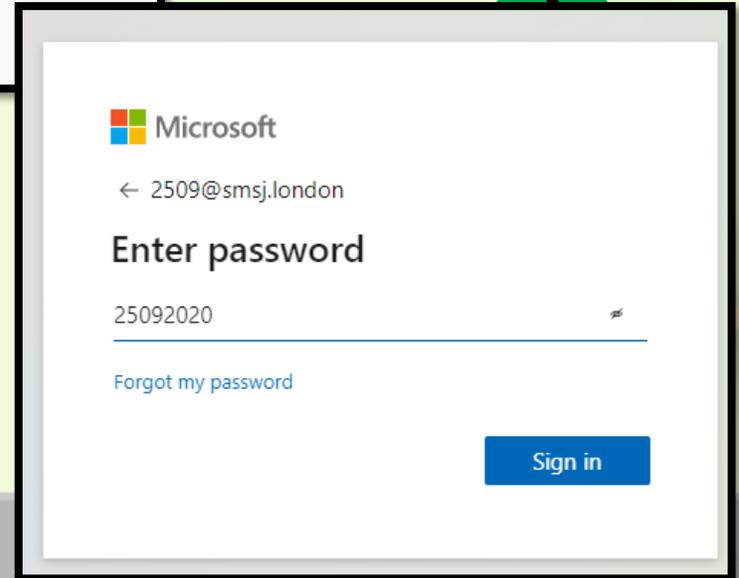


**CHECK THE CHARACTERS YOU ARE TYPING BEFORE SIGN-IN**

**STEP 3:** use the given password.  
That will be an 8 digit number.

**25092020**

Then press SIGN IN



**YOUR EMAIL is your username (4 digit number)@smsj.london**

**Use REPLY ALL when**

You have access to your Email here.

Your email name is the four digit number with the SMSJ extension.

**2509@smsj.london**



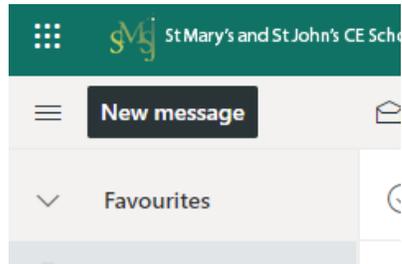
**NOW YOU HAVE ACCESS TO THE APPS**

You can click on the apps to use them

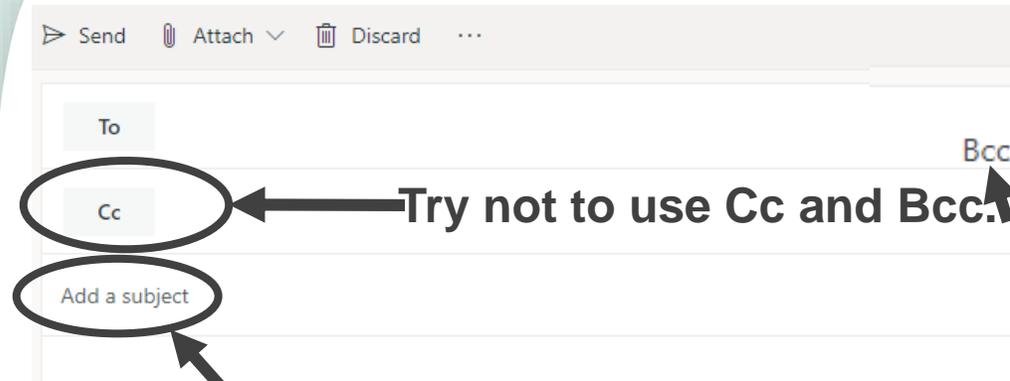
**STEP 2:** Log into your account using the given username for example. Joe Smith was given a username 2509.

**His username is 2509@smsj.london**



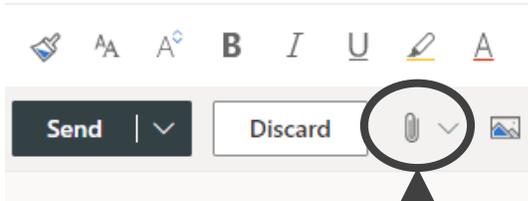


To write a new email.

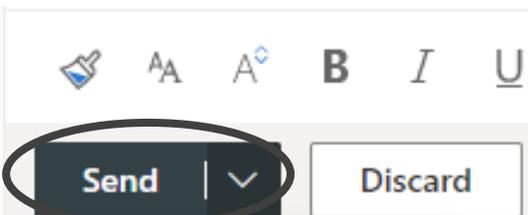


Try not to use Cc and Bcc.

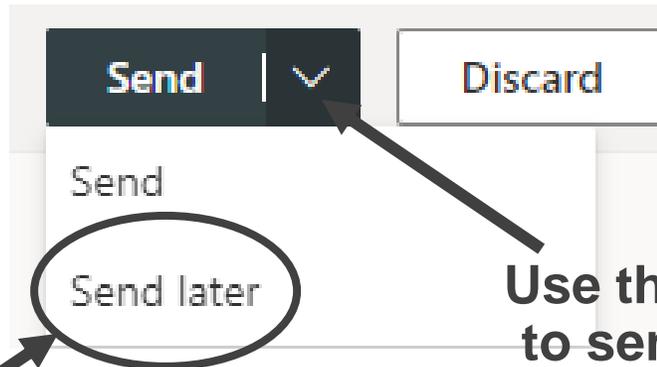
Sensible subject line.



To attach a file.



To send your email.



Use the arrow to send later

You send the email when you want to, does not have to be immediately.



# EMAIL ETIQUETTE

## WHAT YOUR EMAIL ADDRESS SAYS ABOUT YOU

To the billions of strangers on the internet, your email address is your identity.

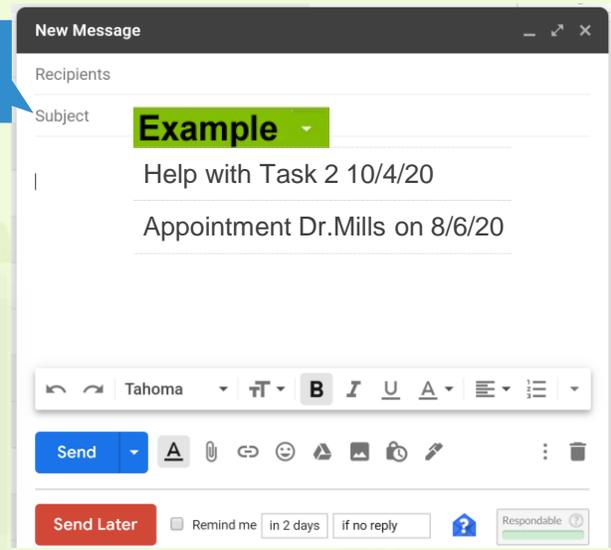
superspicy@gmail.com



**Write with a respectful tone.** Do not use emoticons, unless you know the person very well, and know you can use a relaxed style.

## KEEP SUBJECT LINES SHORT AND TO THE POINT

Use logical keywords in subject lines



**Be mindful of REPLY ALL, CC and BCC.** Make sure you are sending the message only to people you intend to receive it.



## TIPS FOR BETTER EMAILS

**Reply quickly.** You do not have to live and die by your email box, but when something's important, do not let it sit in your email box too long.

**24 HOURS** Aim for a 24-hour response policy.

**Avoid** writing just how you speak. **Use a formal tone.** Do not use **CAPITAL LETTERS.**

**Use REPLY ALL** when everyone needs to see your message.

**Avoid** using REPLY ALL to let people know what you are doing.

## EMAIL CONTENT SHOULD BE SHORT AND DIRECT



A rule of thumb is about 150 words

Treat all email responses like SMS text messages, written in formal English. Use a set number of letters per response (150). If it's too hard to count letters, we count sentences instead; stick to 5 sentences.

If you need more time to address the issue, it is polite to send a quick message back.

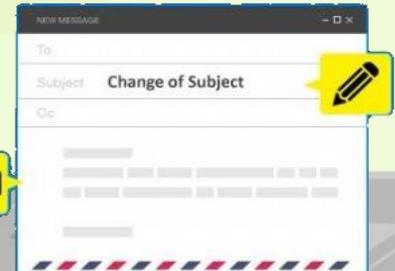
**Example:** "I received your email; I am working on it and will reply in more detail later. Thank you."

**Spell check is not always enough.**



**Re-read before sending. Twice.** This will help you catch typos and make sure you have addressed everything – in 5 sentences or 150 words.

Start a new subject thread if email conversations start to get too long. **If the conversation changes, the subject should change.**



Write concisely, with proper grammar.

